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DCAM601

Reg. No.

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VI Semester B.B.A. Degree Examination, July/August - 2024

AVIATION MANAGEMENT

Crew Resource Management

(NEP Scheme)

Paper : 6.1

Time : 2½ Hours

Maximum Marks : 60

Instructions to Candidates:

Answers to be written in English only.

**SECTION - A****(Conceptual Questions)**Answer any **FIVE** of the following questions. Each sub-question carries 2 marks.**(5×2=10)**

1. a. Define CRM.
- b. Expand: i) FDTL ii) FDM.
- c. What are Behavioural Markers?
- d. Define 'Error Management' in the context of CRM.
- e. List the four components of SMS.
- f. What is Recurrent Training?
- g. Give the definition of General Declaration.

SECTION - B**(Application Questions)**Answer any **FOUR** of the following questions. Each question carries 5 marks.**(4×5=20)**

2. Write a note on cognitive skills.
3. Explain any five types of Cabin Emergency situations.

[P.T.O.]



4. Discuss the protocol to be followed by the crew to handle "Death on-Board an Aircraft".
5. Explain the qualification of a Trainee Cabin Crew.
6. Write a brief note on Crew Co-ordination.

SECTION - C

(Analysis and Understanding Questions)

Answer any **TWO** of the following questions. Each question carries **12** marks.

(2×12=24)

7. Write a detailed note on types of Emergency Systems and Equipment in the Cabin.
8. Explain the steps involved in safety Assessment Process.
9. Discuss: i) Crew Communication.
ii) Crew Leadership.

SECTION - D

(Skill Development Questions)

Answer any **ONE** of the following questions, carries **6** marks.

(1×6=6)

10. Analyse the skills required for crew members during flight operations.
 11. Discuss the duties and responsibilities of Pilot-In-Command.
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